# POWERING DIGITAL TRANSFORMATION IN SMART CITIES: THE ROLE OF SMART BUILDINGS

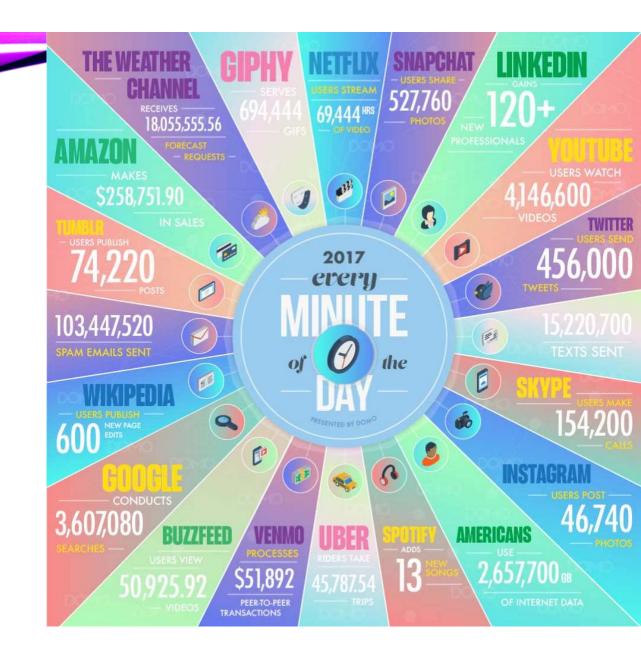
Limor Schafman, Director, Smart Buildings Program Telecommunications Industry Association Bicsi

2018 BICSI MEA Conference April 18, 2018





- 90% of all data today was created in the past 2 years
- Depending on what you do daily, contributing 2-13.5 GB/SIM/day
- Consuming 34 GB Data/Day



#### A SNOWFLAKE ON THE ICEBERG

- Monthly mobile data usage with surge to 98.34 GB/SIM by 2025
- Netflix Q3 207, 140 Hrs of viewing/day; 1B hours/week. With 109M viewers.
   Viewership estimated to grow to 140M to 230M by 2025.
- Twitch eSports viewers watched 475.5 million hours streaming video (2017), an average of over 79 million Hrs/mo - Viewership growing 12%/yr
- Robotic surgeries: Compound annual growth rate of 13.5%/year; 4,000 locations conducted 750K surgeries in 2016. Over year with 3M since 2000
- Autonomous Vehicles: 4,000 GB/Hour of Driving



#### FIRST STEPS TOWARD A SMART CITY

- 1. Energy
  - Smart Grid
  - Lighting multi-sensor LEDs
- 2. Sustainability
  - Sewage (sensors)
  - Garbage management
- 3. Operations Services
- 4. Transportation
  - Public transportation tracking
  - Parking
- 5. Infrastructure
  - Gigabit Cities
  - Small Cells
- 6. Open Source Data



#### SMART COMMUNITY HIGHLIGHTS

- Seoul, Korea Government funded ambitious smart city program
  - Declared the use of oneM2M platform as common IoT enablement framework
  - Tablet and cell phone for every elderly person for immediate contact
  - 1 gigabyte/second up and down speeds
- Vienna, Austria and other regions Renewable energy focused
  - 300,000 solar panels by 2020,
  - Has the world's largest biomass plant,
  - Offers over 90 percent of residents convenient public transportation
- Boston, MA, USA Governance, public management
  - Well thought out small cell deployment process and installing fiber network (Verizon)
  - Ranked top 10 in education, business ecosystems, internet speed, and perception of smartness
  - Pilot program with road sensors, lighting, connected cameras for traffic monitoring
- Amsterdam, The Netherlands Citizen participation and government digitization
  - Renewable energy key focus electric garbage trucks, solar paneled bus stops, billboards, and lights, energy efficient roofing insulation, automatically dimming light switches, smart meters, ultra-low energy LED lights

# SMART COMMUNITY HIGHLIGHTS (CONT.)

- Tokyo, Japan Renewable energy, and smart transportation
  - Zero carbon emissions smart town outside of Toyko, completely powered by renewables (with Panasonic, Tokyo Gas, Accenture)
  - Created homes with integrated solar panels, storage batteries, and energy efficient appliances connected to a smart grid
  - Tokyo's rail system "smartly" handles over 100 train lines which transports 14 billion passengers;
     smart parking
- Paris, France Green and Renewable energy;
  - Largely through transportation including rentable bikes and soon electric cars
  - Government digitization
- London, England Innovative tech
  - Made the most of WiFi ubiquity, tech startup innovation, transportation, smart parking
- San Francisco, CA Transportation, Ecosystem
  - Smart grid deployment and electric and smart transportation



## HOW CITIES USUALLY FUNCTION

#### **City Infrastructure Technologies**

<b>Urban Sector</b>	Technologies / Concepts	Objectives
Transportation	Multi-modal integration via ICT	Save time
	applications and models	Comfort or productivity
	On-demand digitally enabled	Low-cost mobility and universal access
	transportation	Reduced operating expenses to
	Design for biking and walking	transportation providers
	Electrification of motorized	Zero emissions, collisions, fatalities
	transportation	Noise reduction
	Autonomous vehicles	Lifestyles
		Tailored solutions for the underserved,
		disabled, and elderly
Energy	Distributed renewables	Energy efficiency
	Co-generation	Zero air pollution
	District heating and cooling	Low noise
	Low-cost energy storage	Synergistic resource management with
	Smart-grids, micro-grids	water and transportation
	Energy-efficient lighting	Increased resilience against climate
	Advanced HVAC systems	change and natural disasters
Building and	New construction technologies and	Affordable housing
Housing	designs	Healthy living and working
	Life-course design and optimization	environments
	Sensing and actuation for real-time	Inexpensive innovation and
	space management	entrepreneurial space
	Adaptive space design	Thermal comfort
	Financing, codes, and standards	Increased resilience
	conducive to innovation	
Water	Integrated water systems design and	Active ecosystem integration
	management	Smart integration of water, sanitation,
	Local recycling	flood control, agriculture, and the
	Water efficiency via smart metering	environment as a system
	Re-use in buildings and districts	Increased resilience

#### **Data Enabled Pilot Projects**

Focus Area	Program descriptions	
Reducing Air Pollution	Some basic tools have been developed associated with the emerging Global Protocol for Community-Scale Greenhouse Gas Emission Inventories (GPC), 54 developed under the recent agreement known as the Compact of Mayors. 55	
Eliminating Deaths and Serious Injuries on the City's Streets	Data and analysis offer cities means to reduce the dangers of automobile-based transportation systems. Often referred to as Vision Zero, the idea can be summed up as, "when a child runs after a bouncing ball into a residential street and a speeding car strikes and kills him, the Vision Zero philosophy maintains [that] the death shouldn't be seen as an unavoidable tragedy but as the result of an error of road design or behavioral reinforcement, or both." 566  • San Francisco, New York City, Los Angeles, Washington, D.C. – Vision Zero 57  • Los Angeles – High Injury Network and Safe Routes to School 38	
Fire Prevention	The New York Fire Department (NYFD) started using data mining and predictive analytics to determine which buildings are most likely to erupt in a major fire. Roughly 60 different factors have been built into an algorithm that assigns each of the inspect-able buildings with a risk score. The risk score now determines the order of inspection, as opposed to a process that returns to previously inspected buildings randomly or based on safety priorities. 59	
Street Services	The city of Los Angeles is currently in the process of adding Global Positioning Systems, sensors, and cameras to their street sweepers. This will allow the city to open streets for parking more quickly, track water usage, tune or change routes to real-time priorities, and track coverage to make sure street sweeping is complete. 60	
Recycling	The city of Los Angeles is rolling out a franchise-management system to integrate private waste companies into the cities' system of service calls, data tracking, and billing to work together to deliver yard waste services to multi-unit dwellings and commercial locations. <sup>61</sup>	
Load-Balancing of Street Systems	A number of apps have been published that let drivers and passengers identify shortest routes over city streets. Cities are sharing real-time data with these apps, and receiving reports from them, in an effort to optimize the use and management of city streets.  • Country wide – Waze  • Denver, Los Angeles – CitySight <sup>62</sup>	



#### A CONFLUENCE OF ISSUES

#### The Smart Community

- Need for Quick ROI (single/local issue focus) vs. Overarching Strategy
- Budget
- Governmental policies
  - Supportive Policies, Regulations and Incentives
  - Lengthy and expensive licensing and procurement
- Lack of Accepted Guidelines and Standards
  - Isolated Systems
  - Individuated Networks
  - Silos of Data (if any)
- Project and Product Scalability
- Prototype Projects
- Technology Understanding
  - Incomplete knowledge of possible solutions
  - IT vs. OT
  - Trained Personnel
- Desire to Attract and Retain People
- Security & Privacy
- Public Safety
- · Where Do We Start

#### The Building Microcosm

- Long term application vs. Need for Quick ROI
  - Broaden the strategy and see opportunity as strategic
- CAPEX/OPEX
- Lack of Accepted Guidelines and Standards
  - Isolated Systems
  - Individuated Networks
  - Silos of Data (if any)
- Technology Understanding
  - Incomplete knowledge of possible solutions
  - IT vs. OT
  - Trained Personnel
- One-off Buildings and Campuses
- Desire to Attract and Retain People
- Security & Privacy
- Public Safety
- Where Do We Start





## DELOITTE'S THE EDGE (AMSTERDAM, 2015)

- Highest BREEAM accreditation score ever for an office building—98.36 percent
- 430K sq./ft. 2,500 works, 1,000 spaces; ¼ of the building is a place to meet (hot desking)
- 28,000 sensors
- LED panels powered by PoE (made especially by Philips Lighting). The panels packed with sensors—motion, light, temperature, humidity, infrared—creates a "digital ceiling" that wires the building like a neural net.
- 15-story atrium at heart:
  - Mesh panels between each floor let stale office air spill into open space, where it rises and is exhaled through the roof, creating a loop of natural ventilation.
  - Slight heat variations and air currents make it feel like the outdoors.
  - Natural light pervades even on a stormy day.
- Every workspace is within 7 meters (23 feet) of a window.
- Solar panels produce more energy than building uses.
- Central app that tracks you, guides and preps space for you. Find colleagues. Manage schedule including exercise.
- Workspaces are based on your schedule: sitting desk, standing desk, work booth, meeting room, balcony seat, or "concentration room."
- Wherever you go, the app knows your preferences for light and temperature, and it tweaks the environm accordingly.

#### DELOITTE'S THE EDGE

- Data tracked, analyzed and used: How edge and employees interact, when coffee supplies run out; shut down building sections if no employees.
- Lockers serve as home base for the day. Find a locker with a green light, flash a badge, and it's yours.
- Access control: A camera snaps a photo of the license plate, matches it with a persons employment record, and raises the gate.
- Behind each ceiling tile is a massive coil of thin blue piping that delivers water to and from the building's subterranean water storage for radiant heating and cooling.
- Ethernet data communications infr
- Thermal energy system: 400 feet deep in the aquifer beneath the building, where it sits, insulated, until winter, when it's sucked back out for heating. Precision controls throughout the building.
- A coming app upgrade will boost efficiency further by suggesting desk locations to employees based on their temperature preferences and meeting locations throughout the day.
- Security bots. And cleaning bots that work with staff to clean the most trafficked parts of the building.
- Workout gym captures your energy and cycles it back to the building.
- Bathrooms track usage so cleaning crew knows when items run out.









# DELOITTE'S THE EDGE



# ACCENTURE'S THE DOCK (DUBLIN - SILICON DOCKS, 2017)

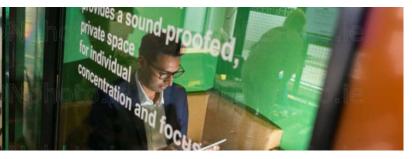
- 60K sq./ft.
- 200 staff Multi-disciplinary R&D and incubation hub
- 10,000 sensors 1M data points/day
- Connected to centralized Accenture owned IoT platform, to manage and navigate space, and collaborate with colleagues.
- · Lux sensors detect sunlight and gradually adjust light levels to match body's circadian rhythms
- Analytics software monitors the ongoing performance of the air conditioning systems. The data generated allows facilities managers to observe long-term energy performance and detect potentially costly future problems.
- Infrared sensors in waste receptacles inform cleaning staff of rubbish levels to improve the efficiency of waste management.
- Location services software helps find people, places and things within the building
- Highly designed facility for staff interaction and individual focus











# SCENES FROM THE DOCK



# ONE MICROSOFT PLACE

(DUBLIN, 2018)

- 34K sq. m., 134M Euro,
- 3,000 seats for data scientists, Al bot builders, mixed reality game developers, sales and marketing who work in open layout "neighborhoods" each designed to reflect 150 nationalities.
- Green: collected rainwater used in building; greens grown on roof used in café food; bee hives for harvesting honey
- DreamSpace: Education and Innovation hub
- Yoga pod, a gym, several relaxation areas, play area, nail bar



#### SMART BUILDING STATISTICS

#### Can't Optimize What You Cannot Measure

- Edge uses 70% less energy than the average office building
- Ethernet-powered LED lighting system is 80% more efficient than conventional illumination
- HVAC, lighting, and some types of electrical loads, can expect savings 10%-25% savings with a proactive energy-management programs
- Effect a desk to colleague ratio of 1:14 (Hot Desking)
- Personalized control of room temperature can raise productivity by 3%
- Optimized air quality can increase productivity by 11%











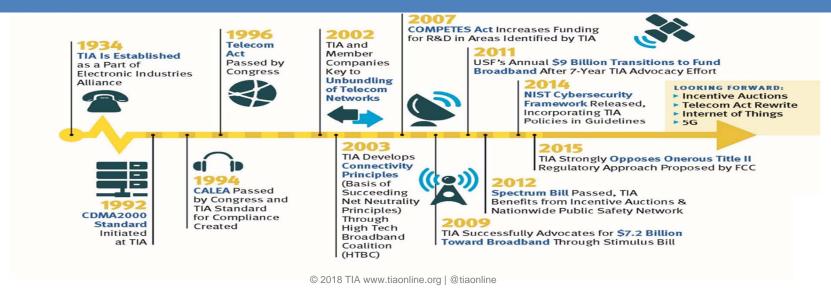
Smart Buildings Program & Working Group Limor Schafman, Director

# TIA's Roadmap



# Starts with our Foundation since the 1930's as the leading ICT Standards Body

#### Core Competency: Network Infrastructure, Connectivity, Quality

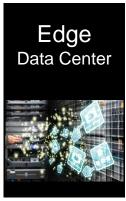


# TIA'S NETWORK OF THE FUTURE®















#### Core Competency: Network Infrastructure, Connectivity, Quality



- TR-8 I Mobile and Personal Private Radio Standards
- •TR-14 I Structural Standards for Communication
- •TR-30 | Multi-Media Access, Protocols and Interfaces
- •TR-34 | Satellite Equipment & Systems
- •TR-41 I Performance and Accessibility Communications
- •TR-42 I Telecommunications Cabling Systems
- •TR-45 I Mobile and Point-to-Point Communications Stds
- •TR-48 I Vehicular Telematics
- •TR-50 I M2M Smart Device Communications
- •TR-51 I Smart Utility Networks

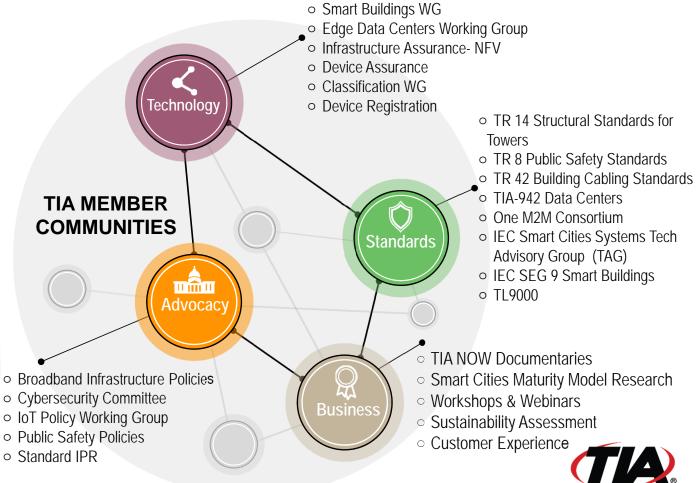
Definition
Benchmark
TL9000 QM
QF / TIA Tools
Assurance
Certification
Registration
Sustainability



# TIA's Foundation in Smart Buildings

SMART BUILDING S





#### TIA BUILDINGS STANDARDS

- TR-42 Structured Cabling Infrastructure Standards:
  - Intelligent building
  - Fiber and coax cabling
  - ANSI/TIA-862-B
  - Multi-tenant, healthcare, places of assembly
- TR-45 CDMA 200 FEMTO & PICO Cells
- TR-14 Towers and Rooftop Cell
- TR-51 Smart Metering (on site bldg.) Smart Utility Methods
- IEC JTC1/SC25 Home Building Automation
- IEC TC 46, 76, 86 Cabling Fiber Structured Cabling
- TR-8 First Responder Radio









# MOVING BEYOND EFFICIENT BUILDING MANAGEMENT

- HVAC
- Building Management
- Water
- Energy
- Elevators
- Security
- Cameras
- Fire & Safety
- Building Access
- Lighting





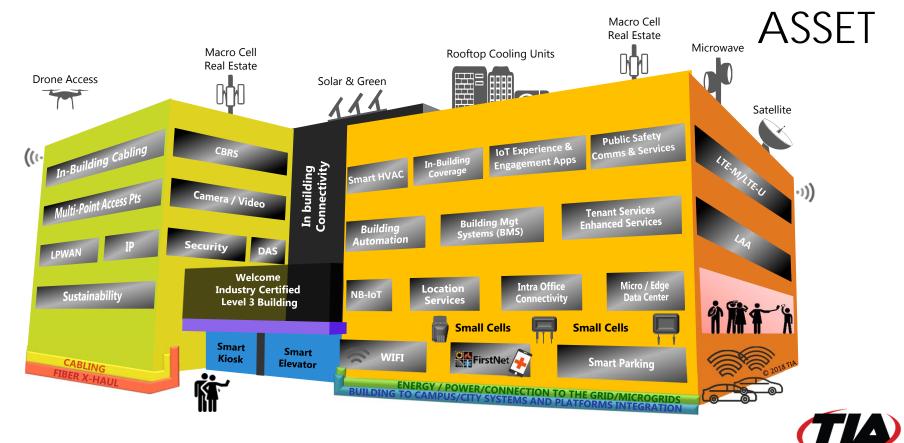
# REDEFINING SMART BUILDINGS AS NEXT GEN IOT READY

# Ensuring that buildings are Secure, Safe, Sustainable, Reliable, Resilient

- Building Network
  - IP, Wireless, Networking, Connectivity, Voice, Video, Data, Safety, Security
- Information and Intelligence for Building Operators
  - Integrated, data rich systems and applications that Optimize Operations
- Tenant Services Oriented
  - Personal, identifiable. Serving their space, performance, and activity needs.
- Connected Assets & Components
  - Sensors, Beacons, Meters, Devices, Smart Devices, BMS, RFID, M2M, Asset Management
- Energy
  - Smart grid, smart metering, energy sourcing (solar), management and conservation
- Revenue Opportunities
  - All stakeholders in this ecosystem see a positive bottom line



# SMART BUILDING AS CONNECTED



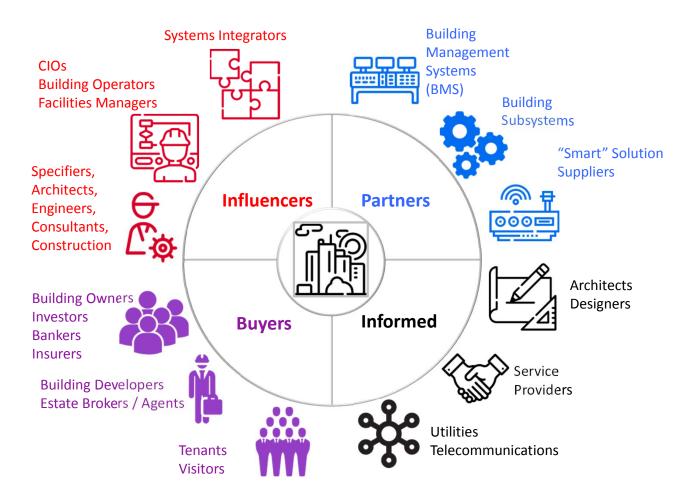
#### SMART BUILDING STAKEHOLDERS

- Real Property
  - Property Owners
    - Land & Building
  - Developers
  - Architects
  - Banks / Financial Investors
  - Construction
  - Suppliers (for construction)
  - BMS contractors
  - CIOs
  - Property Managers / Operators
  - Facility Operators
  - Real Estate Brokers/Agents
  - Buyers
  - Tenants

- Wireless / Wireline
  - Suppliers / consultants, carriers, DAS, Small Cell, Wi-Fi, Cable, Sat, mmwave
- Environment in which buildings are located
  - Towns, Cities, City Official, Citizens
- People
  - Inbuilding's, employees, residents, visitors, guest, attendees
- Urban/Campus, Energy Micro and Nano Grids / Green Buildings
  - Utilities, local & state gov't; Micro community level generators; Nano - within a building/home; transactive energy
- Public Safety
  - Systems & Connectivity
- Security
- Insurance

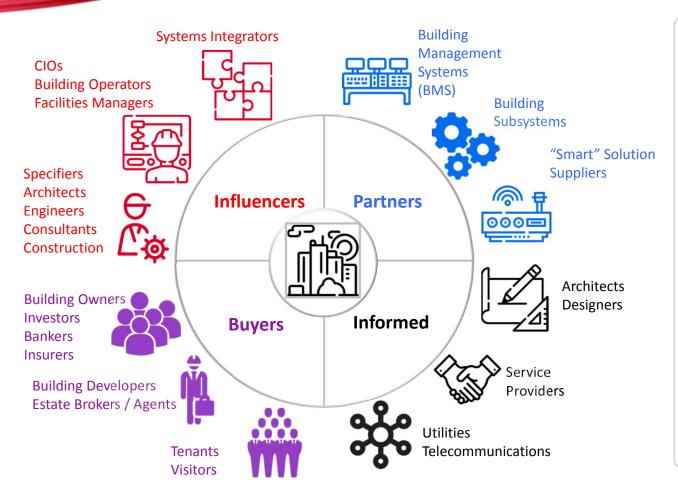


## SMART BUILDINGS ECOSYSTEM





#### SMART BUILDINGS ECOSYSTEM



#### **Building Types**

- Campuses of all kinds
- Airports
- Office Buildings
- Commercial Buildings
- Government Buildings
- Data centers
- Education/Universities
- Medical/Hospitals
- Cruise Ships
- Industrial and Manufacturing
- Hotels and Hospitality
- Religious
- Warehouses
- Parking / Storage
- Stadiums/Entertainment
- Residential/MDU Properties

# SMART BUILDING LAYERED ECOSYSTEM

Quality of Visitor/Tenant Experience **Productivity and Efficiency** Building Driven Services **Economic Development** Visitor/Tenant Safety

Sustainability Mobility Health

Maintenance

- Janitorial
- Security
- Parking
- Lighting
- Ridesharing, etc.
- Managed services
- EV charging
- Content

- Air quality
- Traffic Mgmt.
- Safety alerts
- Emergency Mgmt.

Tenant Created Services

- Microservices
- Personalized ergonomics
- Wayfinding

City/Community Created Services **Innovation and Services Enablement** 

Data, Analytics and Intelligence

Operations and Management processes

**Building Subsystems** 

Connectivity and Telecommunications – Internal/External

**Basic Building Services Infrastructure** 

(Integration, automation, ord support)

(HVAC, AV, lighting, energy, security, safety, digital) (Fiber, Wi-Fi, Cellular, LPWAN, Others) (Plumbing, cabling, ducting, sensors, etc.)



# BASIC BUILDING INFRASTRUCTURE



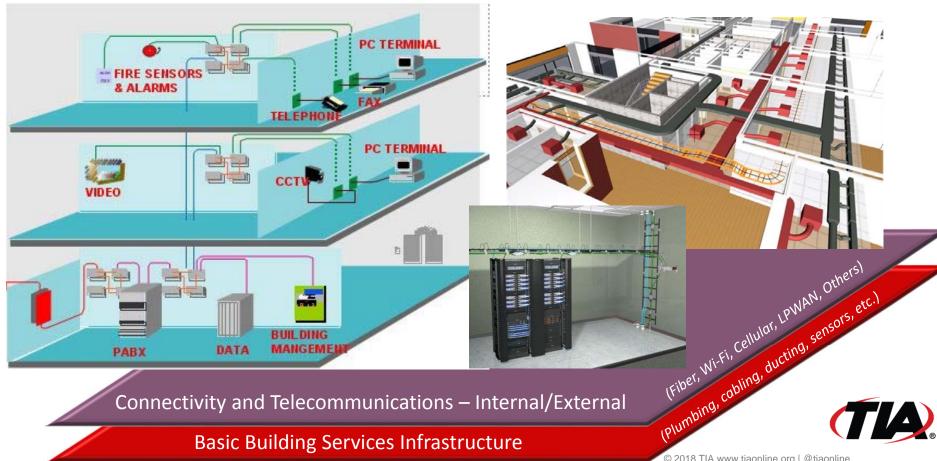


**Basic Building Services Infrastructure** 

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# CONNECTIVITY & TELECOMMUNICATIONS

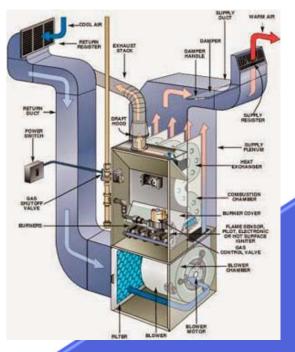


Connectivity and Telecommunications – Internal/External

**Basic Building Services Infrastructure** 



## **BUILDING SUBSYSTEMS**









**Building Subsystems** 

Connectivity and Telecommunications – Internal/External

Basic Building Services Infrastructure

(HVAC, AV, lighting, energy, security, safety, digital) (Fiber, Wi-Fi, Cellular, LPWAN, Others)

# BUILDING OPERATIONS AND **MANAGEMENT**





Operations and Management processes

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Mobility

Health

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#### "SMART BUILDING COOKBOOK"

The Smart Building Program is creating a resource that develops and aggregates architectures, frameworks, best practices, standards and resources that will assist and guide the design, build and retrofit of Smart Buildings. This cookbook will be designed with different "readers" in mind.



#### **Smart Buildings Cookbook Ingredients**

Levels and Certification /Tools

oneM2M

Standards Review / Education and Training

Network and IoT Security & Privacy

Getting Buildings X- Tech Ready



#### THE TIA ASSESSOR













## IT TAKES A COLLABORATIVE COMMUNITY TO EXECUTE ON THE VISION



#### SMART BUILDINGS COMMUNITY













































**Panasonic** 







west





















AFFIRMATIVE CONCEPTS LLC













### JOIN THE TIA SMART BUILDINGS PROGRAM TODAY!

TIA believes that together – TIA members, communications sector companies, real estate sector companies, energy and sustainability sector companies, building management and IoT sector companies, security sector companies, cities and communities, and organization and associations that support these and additional applicable sectors – we can build a Smart Buildings Program that provides financial and other forms of meaningful value to all participating companies and organizations, the broader ecosystem, tenants and clients, and the people that experience these environments.

We welcome your involvement!

Please contact, Limor Schafman, SBP Director at +1.202 270-4110 and Ischafman@tiaonline.org

#### **UPCOMING EVENTS**



Thursday, June 7 - SBWG Meeting - All Day <a href="http://www.networkofthefuture.org/">http://www.networkofthefuture.org/</a>

#### THANK YOU

Bicsi

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